

# PRIVACY POLICY

This Privacy Policy describes how NANDALALA INFOTECT's "(invoicefree.in)", a company incorporated under the laws of India (UDYAM Registration No: UDYAM-TN-27-0110285), with its registered office at 2/56C, Main Road, Thalakkudi, Trichy, Tamil Nadu, India - 621216, collects, uses, and discloses User information in connection with:

- The **invoicefree.in** platform,
- Related services.
- Mobile/Desktop Applications, and
- Website (collectively, the "Services").

This policy applies to all current and future features of the Services. **invoicefree.in** is committed to protecting your privacy and will only use or share your information in strict accordance with the procedures described in this Privacy Policy.

The capitalized terms used in this Privacy Policy, but not defined in this Privacy Policy, shall have the meaning given to such terms in the Terms of Service (defined herein after).

Please read this Privacy Policy before using invoicefree.in Products or submitting any personal information. By using invoicefree.in, It shall be deemed that the Users are expressly consenting to be bound by the terms and conditions described in this Privacy Policy.

The User may revoke its consent for providing the sensitive information (as defined under Information Technology (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011) by reaching out to invoicefree.in support of writing. Please note that invoicefree.in may discontinue to provide services that depend on or require such sensitive information.

### 1. Other applicable terms

This Privacy Policy is a part of and incorporated within, and is to be read along with the Terms of Service (the "**Terms of Service**"). The User may view these Terms of Service on any of our invoicefree.in Products or at the following address <a href="https://invoicefree.in/Terms.html">https://invoicefree.in/Terms.html</a>

### 2. Policy changes

invoicefree.in may change and update this Privacy Policy from time to time. Such changes may be made without prior notice, but any changes will only apply to activities and information going forward and not retroactive basis, unless specified otherwise. The User is encouraged to review this Privacy Policy before accessing invoicefree.in

Products to make sure that the User understands how any personal information provided by the User will be used.

### 3. Links to other websites

The procedures and practices set forth in this Privacy Policy describe the use and disclosure of User Information collected through the invoicefree.in Products. These invoicefree.in Products may contain links to other websites. Any personal information about the User collected when such User visits such websites is not governed by this Privacy Policy. The User is encouraged to exercise caution and review the privacy policies applicable to such websites before accessing them. The User acknowledges that invoicefree.in shall not be responsible for and has no control over the practices and content of any website accessed using the links contained on the invoicefree.in Products.

## 4. Competency to contract

By agreeing to this Privacy Policy, a User (which such User is a natural Person) represents that the User is at least the age of majority, i.e., 18 years, and is competent to contract. Additionally, where the User is registering on behalf of, and is the authorized representative of, a company, partnership, or any other legal entity, such User has been duly authorized by such entity and is permitted under Applicable Laws to accept these Terms of Service. In case the User is a natural Person who is not of the age of majority or is not competent to contract, the User may not use the invoicefree.in Products or provide any information to invoicefree.in under the invoicefree.in Products.

## 5. Collection of information

Towards the provision of the Services and in cases where a User visits or uses the invoicefree.in Products, invoicefree.in shall collect the following information from a User ("User Information"):

- 5.1. **Information given by the User:** The User may be required to give us information (including sensitive personal information) about the User when creating or using an account on a invoicefree.in Product, or when corresponding with invoicefree.in by phone, e-mail, or otherwise. The information you give us may include, without limitation, your name, photograph, postal address, e-mail address, and phone number, details of any identification or address proof, details of any officially valid document, financial information, location details or other information required by invoicefree.in to provide the Services and protect against any illegal activities. We may also require additional information about a User in compliance with or as required under Applicable Laws;
- 5.2. **Information collected about a User:** Concerning a User's use of any invoicefree.in Product, invoicefree.in may automatically collect and analyse technical information such as the IP address, login information, browser details, time zone setting, operating system and other similar information; or information about a User's

visit such as URL information, material or information viewed or searched by the User; page response times, download errors, length of visits to certain pages, page interaction information, methods used to browse away from the page, metadata such as location, date etc., and details of email address or phone number used to contact customer service; and

5.3. **Information we receive from other sources:** invoicefree.in may receive information about a User, its other products and services used by the User, or from third parties such as advertising networks, analytics providers, and search information providers. invoicefree.in may also collect non-personally identifiable information of Users.

### 6. Usage of User Information

User Information is used by invoicefree.in and its partners and service providers towards various business purposes, which, amongst others, include:

- a. to facilitate the User's requests and the Services;
- b. to undertake research and analytics for offering or improving Services, invoicefree.in Products, their security and service quality;
- c. to share with a User, updates on changes to invoicefree.in's services and their terms and conditions, and provide details of similar products and services;
- d. to aid strategic development, data collection, and business analytics for invoicefree.in or its partners;
- e. to take up or investigate any complaints/claims/disputes;
- f. to respond to your queries or feedback submitted by the User;
- g. for conducting audits and for record-keeping purposes;
- h. for complying with Applicable Laws, including the directions of any Governmental Authorities;
- i. for selective offers and promotions; and
- j. for providing a personalized experience and to enhance a User's experience in relation to the application or the website.

### 7. Storage of User Information

User Information in the possession and control of invoicefree.in is stored in accordance with Applicable Laws. Storage and transfer of User Information is carried out in compliance with all Applicable Laws, including without limitation, the Information Technology Act, 2000, and the Information Technology (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011. By using any of the invoicefree.in Products or Services, the User agrees and consents to the collection, storage, and use of the User Information collected in the manner described in and in accordance with this Privacy Policy.

#### 8. Dissemination of User Information

The User acknowledges the User Information and other data may be exported outside of India, processed and stored in a foreign country or countries where it may be accessed by other entities. User Information may also be transferred in accordance with Applicable Laws to Governmental Authorities, to affiliates of invoicefree.in, and any potential buyers of the shares or assets of invoicefree.in. invoicefree.in may also distribute User Information (not being in the nature of sensitive personal information) with other third parties, analytics providers, and other third parties for the provision of services to invoicefree.in and/or the Users by such third parties.

# 9. Information security

invoicefree.in takes various reasonable steps and measures to protect the User Information provided by a User from misuse, loss, unauthorised access, modification or disclosure. invoicefree.in uses industry-standard secure server layers encryption and access control on its systems. and other reasonable security practices and procedures. Do note that while invoicefree.in makes best possible efforts to securely store the User Information and data provided by a User, invoicefree.in does not guarantee that there will be no unintended disclosures of the User Information and data provided by a User on account of a data breach, unauthorized access, security failure etc. invoicefree.in cannot guarantee, give no warranties, and shall not be liable for breach of the security of User Information through the invoicefree.in Products due to malicious attacks, errors, commission or omissions not wilfully initiated by invoicefree.in and any transmission is at the risk of the User.

## 10. Retention of User Information

invoicefree.in may, at its discretion, retain any User Information for as long as a User is active on the invoicefree.in Products, as required under agreements with invoicefree.in or as required under Applicable Laws. invoicefree.in shall not be responsible for any destruction of any User Information after the closure or termination of a User's account with invoicefree.in.

## 11. Cookie policy

A "cookie" is a packet of information stored on a browser by a server so it can be later read back. To improve the responsiveness of the site or application for the Users, invoicefree.in may use "cookies", or similar electronic tools to collect information. Note that information and data provided by a User may be collected in a "cookie" if the User has previously provided such information and data.

## 12. Local storage policy

To facilitate the provision of services by invoicefree.in to the User, invoicefree.in may store information locally on the device of the User. The User consents to the local storage of information on the device of the User for the facilitation of the Services or provision of the invoicefree.in products by invoicefree.in.

#### 13. Contact details

In case a User has any queries or any discrepancies/grievances with respect to the User Information provided by a User, in accordance with the Information Technology Act, 2000, and the Information Technology (Reasonable security practices and procedures and sensitive personal data or information) Rules, 2011, please contact invoicefree.in's nodal officer by writing at:

Name: Nandalala Infotech

Email: <a href="mailto:nandalalainfotech@gmail.com">nandalalainfotech@gmail.com</a>
Phone number: +91 9944850325

Address: 2/56c, Main Road, Thalakkudi, Near to ARM Engineering Works,

Trichy, Tamilnadu, India - 621216

# **Updates to the Privacy Policy**

Version: I

Last Updated on: **02.03.2025** 

This PRIVACY POLICY was last updated on 02.03.2025. From time to time, we may change our policies. We will notify you of any material changes to this policy as required by law. We will also post an updated copy on our website. Please check our site periodically for updates.